



**Ninth Special Master Report (Filed Jun. 16, 2009)**

Area	Compliance	Source	Page
<b>MEDICAL CARE</b>			
Pharmacy Services	Substantial	"DJJ hired a statewide Pharmacy Services Manager, who implemented standardized pharmacy practices at the facilities."	3
Preventive Services	Substantial	"Preventive services, which has not been implemented at any facility as of the previous report, are at or near compliance at all facilities."	3
Review	Non	"The general Quality Management Plan does not include external review, does not provide for each aspect of care to be evaluated annually... and does not encourage facilities to study problems unique to their facility."	5-6
Medical Reception/Record Keeping	Non	"Medical reception remains weak... clinicians did not consistently perform and document adequate history and physical examinations, identify medical conditions and develop appropriate treatment plans for each active medical problem."	6
Policies	Partial	"With the completion of the Peer Review, Credentialing and Organizational Structure policies, the division now has a complete set of initial medical policies."	4
Nursing Procedures	Non	"DJJ lacks standardized procedures that would guide nurses' care of minor issues and establish which conditions and complaints must be referred to a physician. Currently, youth see physicians for minor complaints that could be handled by a nurse..."	7
Adequate Health Care	Partial	"...Relatively high scores on chart reviews of medical care. They attribute this change to the drop in population and the fact that new physician hires and attrition have increased the proportion of good doctors in the system."	6
Organizational Structure	Partial	"DJJ issued final organizational charts.... There are certain conflicts between the requirements of the remedial plan and the current charts."	5
Coordination Between Staff	-	"Cooperation among medical and custody staff has improved at all facilities, although some youth still miss medical appointments because staff are not available to escort them."	5
Staffing	Non	"DJJ still has trouble retaining key central office medical staff. Previous reports have noted 'poor morale among health care services headquarters staff...' as well as a high level of vacancies among this group."	7